THE REFORM EMPLOYMENT AGENCY LAW COALITION'S TEMP WORKER RIGHT TO KNOW LAW

PROGRESS REPORT

Access to Essential Job Information	The job order requirement and new oversight by the state's Department of Labor Standards (DLS) have been critical in increasing the transparency of temporary agencies and have benefited the many workers who are now receiving the job order. DLS inspections and re-inspections have proven to be successful at achieving compliance. One goal for the coalition in the coming year is to verify that these agencies remain compliant in the long-term. A second goal is to continue to identify noncompliant agencies through outreach to workers.
Exposing Violations	As a result of the law, workers are pursuing action to achieve their rights, and violations are coming to the surface. Exposing violations will be a high priority for the coming year so that agencies who flout labor laws are brought to justice.
Access to Workers' Comp and Wages Owed	The coalition is aware of several hundred temporary workers who have taken action to achieve their wages owed. Many of these cases are still in progress so it is too early to report this outcome. As DLS continues to pursue enforcement and Worker Centers/community and legal groups continue to provide support, more workers will benefit from access to workers comp medical benefits and to their hard-earned wages.
Private/Public Collaboration	DLS has been proactive at seeking to collaborate with Worker Centers, legal organizations and the business community, making the law's implementation far more effective and efficient than by working alone. Worker Centers and legal organizations have played an active role in sharing information and referring temp agencies that appear to be in violation of the new law.
Enforcement	DLS has followed up on all agencies that have been referred to them and has actively reached out to investigate potential abuses. DLS also hired a multilingual investigator, an important step in ensuring that this ethnically diverse workforce can benefit from the laws' protections. Continuing to work with DLS on enforcement will be a priority for the coalition in the coming year.
Worker Education	Community groups have been actively promoting workers rights. DLS has made the notice of rights poster available in seven languages and the sample job order available in five languages. Many more workers need to be reached, so this will be a priority for the coming year.
Temp Agency Outreach	DLS sent information to all agencies and held meetings with staffing associations. Worker Centers have been visiting temp agencies over the year. Additional outreach will be a priority in the coming year.